



This is to certify that

Balgores Lettings Limited

trading as

Balgores Lettings

is part of the Propertymark Client Money Protection (CMP) scheme. Should a CMP scheme member go into liquidation or misuse your rent, deposit or other funds, Propertymark will reimburse you.

Company Number: C0015002

Valid to: 31 December 2026



MORE INFORMATION

Propertymark will reimburse tenants and landlords up to £15 million per year with a maximum award of £50,000 per individual claim. Full exclusions and limitations of the scheme can be found at: www.propertymark.co.uk/cmp-applications

A handwritten signature in black ink that reads "Nathan Emerson".

Nathan Emerson, CEO Propertymark

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CLIENT MONEY PROTECTION

This is to certify that

Woollens Limited

Trading as

Balgores

is part of the Propertymark Client Money Protection scheme

Main Scheme Member

Scheme Ref: C0002127

Valid to

28/02/2026

Please note there is a £50,000 individual claim limit and an annual aggregate limit. See propertymark.co.uk for further details and exclusions.



Agents: You must provide this document to your landlords and tenants. This document does not need to be displayed in your office or on your website.



DETAILS OF YOUR AGENT

C0015002

Balgores Lettings Limited

Trading as Balgores Lettings

Security Certificate



The Client Money Protection (CMP) Security Certificate confirms your money is protected by the Propertymark CMP scheme and that you can claim back money lost in the event of the CMP scheme member goes into liquidation or misuses your funds.

HOW TO CLAIM

Simply go to the Propertymark website and complete the CMP application form (see link below).

You must submit your application within 12 months of us being notified that a misappropriation has occurred. This information can also be found using the link provided.

You do not need to prove fraud, you only need to provide supporting evidence that you have not received the money you were legally entitled to. Evidence may be in the form of your tenancy agreement or deposit protection certificate alongside relevant bank statements.

Your money is protected for the duration that your agency belongs to the Propertymark CMP Scheme. If your agent leaves the scheme, they are required by law to notify you.

All agents managing properties in England, Scotland or Wales are legally required to belong to a Government-approved Client Money Protection scheme at all times—details of the scheme must be publicly available in offices and on websites.

If you discover at a later date that money has gone missing within the period they belonged to the CMP scheme, you will still be covered even if they have subsequently left the scheme.

Unfortunately, we cannot make payments for any loss arising from war (whether foreign or civil), terrorism, rebellion, revolution, military uprising or any form of confiscation by the state. Visit the Propertymark website for a full list of exclusions.

CMP RULES AND APPLICATION FORM



Visit the Propertymark website for more information on the rules that govern our CMP scheme and to download an application form: www.propertymark.co.uk/cmp-application





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CLIENT MONEY PROTECTION CERTIFICATE

Should a Propertymark Protected agent go into administration or misuse your rent, deposit or other funds, Propertymark will reimburse you whether you are a landlord or a tenant.

This certificate confirms your money is protected by the Propertymark Client Money Protection Scheme and that you can claim back money lost in the event of your letting agent going into administration or misusing your funds.

Your Propertymark Protection

Details of your agent

Woollens Limited

Trading as

Balgores

Scheme Reference number

C0002127

is a member of Propertymark Client Money Protection Scheme
Arbon House, 6 Tournament Court, Edgehill Drive, Warwick CV34 6LG

HOW TO CLAIM

Simply go to propertymark.co.uk/complaints/client-money-protection/ and complete the CMP application form. We need to receive your application within 12 months of us being notified that a misappropriation has occurred.

You do not need to prove fraud. You only need to provide supporting evidence that you have not received the money you were legally entitled to, this may be in the form of your tenancy agreement or deposit protection certificate along with bank statements.

Your money is protected throughout the time that your agency is a member of the Propertymark Client Money Protection Scheme. If your agent leaves the scheme, they are required by law to notify you. All agents managing properties in England, Scotland or Wales are legally required to belong to a Government approved Client Money Protection scheme at all times and details of the scheme must be publicly available. If you discover at a later date that money has gone missing during the period of their membership of the scheme, you will still be covered even if they have subsequently left the scheme.

Unfortunately, we cannot make payments for any loss arising from war (whether foreign or civil), terrorism, rebellion, revolution, military uprising or any form of confiscation by the state.

Propertymark, Arbon House, 6 Tournament Court, Edgehill Drive, Warwick, CV34 6LG